



Patient Portal Users Agreement

The Center for Sleep and Pulmonary Medicine provides this site in partnership with e-MDs® for the exclusive use of established patients. The **Patient Portal** is designed to enhance patient - physician and patient - medical staff communications. Only patients previously seen in the office may utilize this service.

Our goal is to make certain that all the information contained in your medical records is correct and complete. If you notice any incorrect or incomplete information, you agree to notify us as soon as possible. By consenting to use the **Patient Portal**, you agree that the information you provide to us will be factual and correct.

This **Patient Portal** provides the following services:

- Access to healthcare summary, medications, treatment history and visit dates
- Communication of laboratory results and results of imaging studies
- Medication refill requests
- Patient requests for non-urgent appointments
- Limited communication regarding treatment between patients and staff

Limitations apply to the use of this patient portal including, but not limited to the following:

- No requests for portal-based treatment and triage. Diagnosis and treatment is only rendered in the office.
- This portal should not be used for any urgent or emergent communications or medical problems. In the event of an emergency, call 911 or go to the nearest emergency room.
- Requests for refill of pain medications or other controlled substances will not be accepted using this portal.
- Requests for refill of medications not prescribed in our office will not be accepted using this portal.
- Refill requests by patients who have not been seen in our office within a reasonable period of time may be refused.

This **Patient Portal** is provided in partnership with e-MDs®, our Electronic Health Record (EHR) provider. The data is stored at The Center for Sleep and Pulmonary Medicine. All data is stored with high-level encryption which exceeds HIPPA standards. However, the use of any electronic communication system utilizing the World Wide Web has a number of inherent risks that patients should consider before use. The Center for Sleep and Pulmonary Medicine will use all reasonable means to protect the security and confidentiality of electronic information sent and received, but we cannot guarantee the absolute security and confidentiality of web-based communications and will not be liable for improper disclosure of confidential information that is not caused by our intentional misconduct. Please review our [HIPPA policy](#) for further information on how private health information (PHI) is used by The Center for Sleep and Pulmonary Medicine.

